

<b>About SEA LIFE Blackpool Aquarium</b>	
Combining active, hands-on learning with fascinating educational talks and an opportunity to have an up close and personal encounter with a variety of sea creatures, a visit to SEA LIFE is an educational experience like no other! SEA LIFE caters for every ability level and learning style, using a unique combination of auditory, visual, and kinaesthetic learning opportunities. Children are encouraged to have supervised, hands-on contact with live sea creatures in the touch pool which is often the highlight of the trip for many children.	
<b>About Merlin Entertainments Group</b>	
Merlin Entertainments Group is the leading name in location based, quality family entertainment. Now the world's number two visitor attraction operator, it aims to deliver unique, memorable, and rewarding experiences to its 67 million visitors worldwide, through its iconic global and local brands, and the commitment and passion of its managers and employees. Merlin has over 130 attractions, in 25 countries, across three continents - Europe, North America and Asia.	
<b>Legal requirements and attraction information</b>	
Public Liability	SEA LIFE centres and Sanctuaries are covered by Public Liability Insurance to the amount of £10 million. The Policy is with Chubb European Group Limited (Policy No UKCANC33447).
Local Enforcement Agency	SEA LIFE and Sanctuaries are enforced by the local Health and Safety Executive and Environmental Health Department. Please contact the Health and Safety officer of the SEA LIFE or Sanctuary you require for further information.
Rides Engineering / Maintenance	The centre does not operate any mechanical rides as part of the school visit.
Food Safety and Hygiene	There are no food premises within the attraction. The confectionary machines undergo regular internal health and safety audits carried out by Merlin Entertainments and the companies who operate them.
Attraction Staff identification	All attraction staff wear uniforms and name badges for easy identification. A policy exists for all new staff to have criminal record checks.

Security	The SEA LIFE team are trained to deal with emergency incidents that may arise.
<b>Risk assessment</b>	
Vehicle traffic	SEA LIFE Blackpool is located on the promenade and visitors can be dropped off outside the front of the attraction. There is a public car park to the rear where adult supervision is essential.
Weather protection / Sun safety	The attraction is indoors so weather protection is not required.
Water	There are display tanks throughout the different attractions and also touch pools; supervision is required at all times.
Slips/ Trips/ Falls	The following hazards should be noted: <ul style="list-style-type: none"> <li>• Trips caused by looking in the display and not at the floor</li> <li>• Wet flooring</li> <li>• Steps and stairs</li> </ul>
High level areas	Supervision is required and there is no climbing on the barriers.
Strobe lighting	Strobe lighting effects are used in certain areas throughout the attraction.
Reduced lighting	Care should be taken due to reduced lighting in certain areas.
Enclosed spaces	Some parts of the attractions could make individuals feel confined due to being dark, warm and humid. However there are no areas in the attraction that can be defined as a confined space.
Attraction specific risk	Creatures, stings and bites: Do not place hands into any of the display tanks. All visitors must wash their hands if they have contact with any creatures or water. Extra care is required for children sensitive to this environment.
Door entrapment	Beware of closing doors on fingers etc
Rides	N/A
Soft play areas / Play equipment	There are no soft play areas at SEA LIFE Blackpool.
COVID-19	Our attraction meets the Government and public health guidance on COVID-19 and that we have all the required health and safety processes in place to ensure you have a safe and enjoyable visit.
<b>Attraction arrangements</b>	
Arrival arrangements	A coach can pull up and drop off outside the front of SEA LIFE Blackpool.
Parking	Please go to the 'Plan Your Visit' pages on the website for the most convenient car park in relation to the attraction.
First aid	There are first aiders in the SEA LIFE on site team for first response. Nearest hospital: Blackpool Victoria Hospital.
Emergency planning	SEA LIFE Blackpool has a contingency plan in the event of an emergency. The emergency plan has been developed in conjunction with the local emergency services who have regular meetings regarding emergency procedures.

Fire safety	In the event of an emergency please follow all evacuation procedures.
Wheelchair access	SEA LIFE Blackpool is fully accessible with a lift to take guests from the admissions area up to the attraction.
Lost children	Please report to member of staff
Unruly children	The attraction has regulations displayed at the entrance. Staff are trained to enforce these regulations for the benefit of all guests. Staff will instruct children to behave where necessary. Children should be supervised by an adult at all times.
Age / height restrictions	The minimum age restriction for children to enter the attraction without an adult is 15; any child 14 and under must be accompanied by someone over the age of 18.
Lockers / storage facilities	There are no lockers or storage facilities.
Eating facilities	There is a public seating area at the end of the attraction which seats up to 40 people, but this cannot be reserved as it must also be available to the public. If the weather is nice you are welcome to eat out on the prom and return to the centre after lunch, the admissions team will grant you readmission at any time before closing. There is nowhere to store lunchboxes on site. Please plan your day accordingly with this information.
Welfare facilities	There are toilets located within the start of the attraction and part way through before you reach Four Corners of the World – they can also be accessed via double doors at Stingray Adventure.
Additional costs	There is a retail outlet where additional funds may be appropriate. SEA LIFE Blackpool is a cashless attraction. Card only.
Attraction signposting	SEA LIFE Blackpool is an attraction with a single route to take you past all of our exhibits. We would therefore recommend splitting and exploring in smaller groups with assigned meeting points at certain times. Please note: Once your class has entered the attraction you will not be able to leave and then re-enter.
COVID-19 visitor information	Before you visit: Should you or any member of your group start displaying any of the symptoms associated with COVID-19 please refrain from visiting. Please contact customer services should you need to amend your booking.

The purpose of this document is to enable schools / groups to use the information provided for the development of visit risk assessments in order to satisfy the obligations placed by the Health and Safety at Work Act and the Management of Health and Safety at Work Regulations. The above hazards have been identified as being inherent to this attraction. Merlin Entertainments Group Ltd does not accept liability for any omissions to this list. Control measures indicated are recommendations only and must be adapted / amended by group organisers. Please ensure adequate supervisors are appointed for the number in your group.

